

## SUMMARY OF WRITTEN PUBLIC COMMENTS

(Originals included in hard copy version)

### **Who can we serve that we are not serving?**

- Nothing
- Provide more services for children who are undocumented immigrants. I ask this of you because of our close proximity to the border, and these children are in our schools and are very much a part of our community.
- Coming from an area neighboring Mexico, we have many clients that are not legal residents that also need services. Serving the indigent beyond the crisis situation is needed regardless of citizenship. There are many clients in need of services in our area and cannot receive because of their citizenship status. Although they are not here legal. They are still members of the community and most have children that are citizens.
- Alzheimer's disease patients
- Those developmentally disabled adults graduating from school
- The homeless who are mentally ill and can't function normally
- Make sure you are giving all the help necessary to adults and children.
- I frequently have parents state they do not have Medicaid or insurance. Is there help for these parents?

### **What can we do better that we are already doing?**

- More money for staff
- Keep up the good work
- We need better information on the number of people in Laredo who need services.
- Public relations to increase awareness, reduce stigma
- Community involvement especially personnel such as the mayor, councilmen, etc.
- More funding needed.
- Living areas and self-improvement projects
- Continue to work closely with schools
- Just continue the counseling and assessments as needed.

### **What new service do we need to begin?**

- To have community businesses to help with children that need the help.
- Educating parents (more)
- Nothing
- Family Counseling services regardless of diagnosis
- Therapy & family education, consumer education
- Employment Training for student prior & after graduation
- I would like to see parenting sessions in collaboration with the school.

**Other:**

- Local jobs/job coaches for MR adults
- To increase the participation of family members with NAMI
- Anger Management Classes
- Family Management classes – How to discipline children with behavior problems
- We have a very successful partnership between MHMR & Hebronville Junior HS. MHMR counselors are regulars at our school. We appreciate the “helpline” when we have students in crisis. It is very comforting to know we have MHMR [professionals to assist us.